

## Quality Policy

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Gärtnäs AB develops, manufactures and markets functional furniture of high quality, design and durability with the help of well-known designers and experienced staff. We consider an active quality policy to be a self-evident part of all company processes.

- We will have good communication with our customers and close collaboration with our suppliers in order to build long-term business relationships.
- We will, when purchasing material, choose options that in the design- and product-development stages enable us to create furniture with a long lifespan and good durability and ergonomics.
- We will utilise our employees' genuine skills and craftsmanship. Further education and the passing on of knowledge must occur continuously among employees.
- We will manage any eventual discrepancy or complaint in a manner that forestalls problems and pleases the customer.
- We will work on a long-term basis with our improvement efforts, in compliance with the relevant internal and external requirements and legislation that apply to the company, with the aim of achieving continual improvement.